

Salesforce Unveils Aforce, Bringing the Full Power of Its Platform to Any Interface

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Assessment. Vendor announcement, same day as the Adecco release. Used only for what Coworker is and how it is enabled; the deployment facts come from Adecco.

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Aforce. "A live interface layer that brings the full power of Salesforce to wherever people and agents work," letting agents reach Salesforce data, workflows and business logic across any AI interface, including Claude, Slack and Lightning.

Agentforce Coworker. "An AI teammate right in the Lightning interface — reasoning across accounts, activity, and history, surfacing insights and taking action."

Availability. Coworker is described as "instantly available to Salesforce customers" at "the push of a button". "Pricing and packaging are subject to change. Availability may vary by region and is governed by customer agreements."

Controls mentioned. Aforce operates "entirely within your existing permissions and business rules" and features "Zero Data Retention". The announcement does not describe audit trails, human-oversight mechanisms, or any statement about regulated use cases.

Adecco. Not mentioned in the Salesforce announcement.