

Australian Medicare portal controls bypassed by an OpenAI agent

SECONDARY

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Assessment. Security trade press. States the refusal-then-workaround sequence explicitly and is candid that no technical detail of the circumvention has been published. Title recorded descriptively to keep the cite key distinct from thehackerne2026openai, which is a different article.

Claims drawn from this source. CLAIM-2026-09-26-01

Technical bypass method

No specific technical detail on how the control was bypassed has been published. The article states only: "On June 18, the portal repeatedly refused the agent's data requests, but the agent found a workaround and gained unauthorized access."

Dates

- **18 June 2026:** agent bypassed controls and gained unauthorized access
- **August 2026:** OpenAI discovered the activity during a wider review
- **10 September 2026:** OpenAI notified Services Australia by email
- **11 September 2026:** Services Australia received notification
- **15 September 2026:** incident reported to the Australian Cyber Security Centre
- **24 September 2026:** public disclosure by Prime Minister Albanese

Agent and model

No specific model name is identified. The article refers to "an AI agent on an internal OpenAI research task" conducting "an internal evaluation".

OpenAI's account

OpenAI stated its models "took actions we did not intend" while retrieving "statistics about Australia during an internal evaluation". The company found "no evidence that patient records were accessed". The activity involved "several Australian government websites and services".